

RFP No.: APSFL/CPE/14/13/2018, Dated 27/08/2018

Empanelment of Vendors by APSFL for Procurement of Customer Premise Equipment (CPE)

Corrigendum 11 , Dt:19.11.2018

Bidders may please note that this corrigendum document is part of this RFP. The items listed in the corrigendum will supersede the corresponding clauses in RFP

S.No	Section	Clause	Brief Description of the clause	Ref Page No in Tender	Revised clause
1	1. Inviting Authority	1.1(7)	Last date and time for submission of proposal 20/11/2018 at 3:00 PM. Date and time of opening of pre-qualification cum technical bids on e-procurement platform 20/11/2018 at 4:00 PM	7	Last date and time for submission of proposal 23/11/2018 at 3:00 PM. Date and time of opening of pre-qualification cum technical bids on e-procurement platform 23/11/2018 at 4:00 PM
2	Pre-Qualification Criteria	Point #4	The prime bidder/consortium should have positive net worth for the last 2 audited financial years.	Corrigendum 10	The prime bidder and consortium should have positive net worth for the last 2 audited financial years.
3	Scope of Work	Phase - 1	Sample Testing & Acceptance: Additional Clause	New	Supplied CPEs should satisfy the following test criteria: ATV Performance Tests (Minimum Criteria): 1. Bootup time < 30 sec 2. Antutu 3D GPU performance score > 4000 3. Multiple Video decode for video conferencing (2 HD 1080p videos decoding simultaneously) 4. Live TV channels zap time < 2 sec 5. Power consumption for decoding 4Kx2K video < 4 Watts 6. Playing Real Racing 3 Game and Asphalt 8 Game – No Video/Audio freeze
4	Service Levels & Warranty	7.30	Warranty terms & SLA Penalties	26	Please Refer Annexure A
5	Technical Specifications	1.1 -15	USB: 1*USB 3.0 TypeA (HOST), 1*USB 2.0 TypeA (HOST)	Corrigendum 9 Annexure F	USB: 2*USB 2.0 Type A (HOST) or higher
6	Technical Specifications	1.2 -15	USB: 1*USB 3.0 TypeA (HOST), 1*USB 2.0 TypeA (HOST)	Corrigendum 9 Annexure F	USB: 2*USB 2.0 Type A (HOST) or higher
7	Technical Specifications	1.3 -14	USB: 1*USB 3.0 TypeA (HOST), 1*USB 2.0 TypeA (HOST)	Corrigendum 9 Annexure F	USB: 2*USB 2.0 Type A (HOST) or higher

Annexure A: Service Levels & Warranty

Selected vendor(s) has to provide a replacement warranty of one year from date of commissioning of the equipment and needs to maintain at least 2% of ordered quantity as spares for immediate replacement of faulty equipment

The SLAs will be calculated for each vendor during the warranty period, on a per CPE basis as stated below:

1. Any defective equipment needs to be replaced with alternative equipment which is in 100% working condition within 24 hours of receipt of the equipment at the service center/support center.
2. The support center/service center shall issue a challan clearly mentioning the serial number(s) of defective CPE(s) received, the date and time when they were received along with the name and contact number of the customer/LCO/MSO who brought them in. The same have to be entered in an online system with a reporting dashboard which is accessible to APSFL.
3. Partial restoration of failures resulting in deteriorated functioning of the system shall not be treated as rectification, under any circumstances and the down time till the proper restoration of failure shall be counted in full.
4. In case the vendor(s) fails to replace a defective CPE within 24hrs of receipt of the CPE at the service center/support center, following penalties will be applicable:

S. No	Time to replace a defective CPE	Penalty
1	Up to 24 hours	Nil
2	Beyond 24 hours & Upto 48 hours	10% of cost of equipment
3	Beyond 48 hours & Upto 72 hours	25% of cost of equipment
4	Beyond 72 hours	50% of cost of equipment

5. Penalties thus calculated will be deducted from the supply bills payable to that vendor.

The SLA document will be reviewed for any changes/amendments that are deemed necessary by APSFL. The same will be informed to the vendor well in advance.